This document outlines the release notes and enhancements made to the Profiler 9 system and the Profiler Core (backend) system.

More information can be found by contacting Profiler Support at support@profiler.net.au

Version 25.11 – Enhancements

Backend

- Australia Post background barcoding moved to Profiler Core from Profiler Classic (13377)

Client Management

- Volunteer Entry Dates on Approved, First Contact etc migrated to modern date selection dialog (13370)
- Volunteering Contact Date if earlier than Client Entered On date will update the Entered On Date for the client to that of the Contact Date (13371)
- New Client Entry now supports multiple client tag selection (13369)
- All client attachments are stored in AWS rather than on a specific Profiler cloud server (11122)
- Client Financial Statements now support the display of custom field merge fields (11155)
- Add option to clear the Stripe calculated fee on the Client > Payment to allow Profiler to re-fetch the fee from Stripe (13379)
- Subscription centre Onboarding & Expiry now has 4 actions stages rather than the previous 3 (12210)
- You can now create a specific Interaction Type to be created when a unsubscribe action happens on a mailing list or email generally.

Setup

- Instant Receipt setup terminology improved to explain better what each option means (10957)

Reports

- Report CLI001 upgraded date controls to modern date selection dialog (13368)
- Report PAY007 upgraded date controls to modern date selection dialog (13354)
- SRC002 report now shows Qty if the site is configured to run Qty displays on payment entry (13300)

Integration / RAPID

- Message Track Data all now handled by Profiler Core (Opens, Clicks etc) – (11091)
- FundraiseUp External Sync now will use PLG and OLDON based upon regular or one off giving (13376)
- Stripe fee calculations will now look at refunds along with standard payments (13366)
- Added Client Tag as an option coming in from RAPID / Websites allowing customers to add a client tag from the website transaction (10212)

Special Events

- Special Event Snapshots now run from Profiler Core, these are the 2 minute historical snap shots that feed the hourly email and analysis screens (13367)

Sales

- Sales PDF export allows the option in Setup to hide the Bill Smooth option (13380)

Utilities

- Added new import in Utilities > Data Import for Function Attendance (11361)
- Added new import in Utilities > Data Import for bulk Address details update (11311)

Version 25.11 – Fixes

Utilities

- Width of Social Media Messages will now wrap around the screen if a long message is received without spaces in the message (11223)
- Australia Post barcoding queue not always clearing / gets stuck (13378)

Setup

- Icon for a client category selection would crash if the icon selected is empty (11224)
- Xero settings would not save the tick box for "Create new clients on each transaction" (10992)

Client Management

- Financial Statements that used a 2nd page would display text on page 2 that showed css incorrect text (11123)
- Receipts and Transactional Emails would not send to a client who was on the master unsubscribed list (10991)

Reports

- Not all fields showing correctly when you have turned off specific fields for all users on report output generation (10927)

RAPID / Integration

- Next Due Date logic improved on RAPID MEM payment calculations when somebody is paying a lapsed membership or a customer has a specific date to pro-rata a payment to (10928)
- RAPID payment duplication when an external reference ID is provided by a third party and sent again, sometimes a duplicate payment would be created rather than an existing one to be updated (13376)
- Mandrill Unsubscribe would not show correctly on statistics inside Email Campaigns (13375)